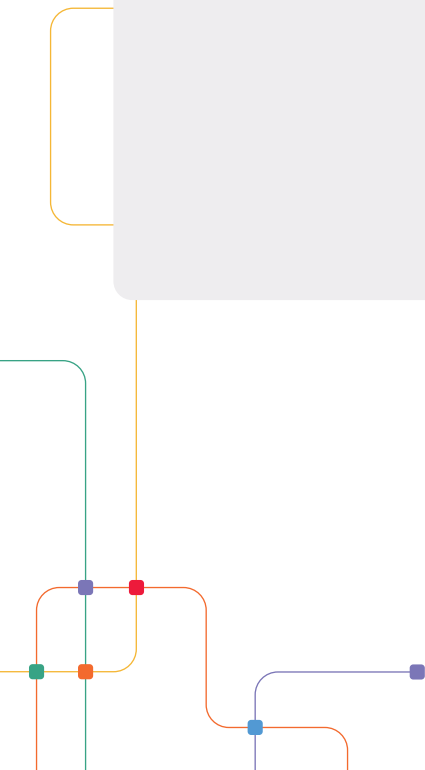


# DATA M - 365 DAYS PLAN CRITICAL INFORMATION SUMMARY

## INFORMATION ABOUT THE SERVICE

The service provided is a Kogan Mobile DATA M - 365 DAYS PLAN giving access to Vodafone 2G, 3G & 4G coverage. To use the service you must first order and activate a Kogan Mobile SIM card which will enable you to access data services. The service is provided by TPG Telecom Limited (Vodafone).

<b>Is DATA M - 365 DAYS PLAN bundled with any other Telecommunications Services?</b>	<p>In order to use the service, you must first order a Kogan Mobile SIM Card.</p> <p>The DATA M - 365 DAYS PLAN must be purchased as a standalone plan.</p> <p>You bring your own mobile, tablet or laptop.</p>
<b>Minimum Term:</b>	<p>The DATA M - 365 DAYS PLAN enables you to use the service for 365 days.</p>
<b>Included Data Value:</b>	<p>368,640MB Total Data to use in Australia, split into 30 day blocks of 30GB from days 1 –360. From days 361–365, 5120 MB to use in Australia will be added to the account. Unused data expires on next recharge, the beginning of the next 30 day block or expiry date of the Plan, whichever is earlier. If 30GB is reached before 30 days has elapsed, access to data will cease until the beginning of the next data 30 day block (if any), or the customer recharges or purchases another data plan. Data sessions are rounded to the nearest KB. 1GB = 1024MB</p> <p>Personal use only and <a href="#">Fair Use Policy</a> applies.</p>
<b>What's not included:</b>	<p>All services not listed above, including but not limited to:</p> <ul style="list-style-type: none"><li>• All national Voice and SMS services</li><li>• calls made, SMS sent and Data used when you are roaming onto a network other than the Vodafone Digital Mobile Network, including Australian and international networks;</li><li>• calls and SMS to international numbers;</li><li>• premium and re-routed SMS;</li><li>• voice call diverts;</li><li>• any form of video calls;</li><li>• use of the Vodafone Network that is for a commercial purpose or for resale by you;</li><li>• calls and SMS to the Pivotal Network;</li></ul>



## INFORMATION ABOUT PRICING

<b>Minimum charge:</b>	Minimum charge is \$549.90. All fees must be paid up front at the time of activation of the service.
<b>Early termination charge:</b>	There is no fee for cancellation however if you terminate the Plan prior to the Plan expiration, any remaining credit will not be refunded.
<b>Cost of 1MB of Data within Australia:</b>	The price of data per MB is an estimate only, and will depend on the amount of data used. However, assuming all the data is used, then the average estimated notional cost of 1MB of Data within Australia is \$0.0015 / MB.

## OTHER INFORMATION

<b>Data Usage:</b>	Vodafone reserves the right to limit speeds to 12Mbps. Information about your data usage can be viewed at the Kogan Mobile members area here: <a href="https://accounts.koganmobile.com.au">accounts.koganmobile.com.au</a>
<b>International Roaming:</b>	Kogan Mobile can only be used within Australia. International roaming services are not available.
<b>Spend management tools:</b>	You can check your balance, view your call history and view your invoices in the members section of our website: <a href="https://accounts.koganmobile.com.au">accounts.koganmobile.com.au</a>
<b>Help and Support:</b>	<p>You can find answers to our most frequently asked questions on our website: <a href="https://koganmobile.com.au/help">koganmobile.com.au/help</a></p> <p>You can call us free on 12612 from your Kogan Mobile phone or on 1300 056 426 from any other phone (standard call charges apply).</p> <p>Should you wish to access our complaint handling process, this can be found on our website <a href="https://koganmobile.com.au/legal">koganmobile.com.au/legal</a> or by calling us on 1300 056 426 (standard call charges apply).</p> <p>The Telecommunications Industry Ombudsman is contactable at: <a href="https://www.tio.com.au/about-us/contact-us">www.tio.com.au/about-us/contact-us</a>, by phone on 1800 062 058, by Fax on 1800 630 614, by post at PO Box 276 Collins Street West, VIC 8007, or in person at Level 3, 595 Collins Street, Melbourne.</p>
<b>Coverage:</b>	The quality and availability of some services may vary depending on your location, your phone, network congestion and network coverage. For more info visit <a href="https://koganmobile.com.au/about/coverage">koganmobile.com.au/about/coverage</a>